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Please ask for: ###
Reference: 62384503
Email:
kcc.information@email.icasework.com
Date: 28 January 2026

Dear ###

Thank you for your request for information made under the Freedom of Information Act (FOIA) 2000/Environmental Information Regulations 2004 relating to Complaints against Councillors. Please see the response provided below:

1) What were the individual outcomes of all complaints received in the calendar year of 2025, e.g dismissed, informal resolution, investigation but no action or report to standards panel etc?

62 complaints about elected Members were logged during calendar year 2025.

Of these:

- 46 were found not to meet the legal jurisdiction tests/local assessment tests, or were resolved prior to further investigations being required.*
- 14 have yet to be fully assessed against the legal jurisdiction tests and local assessment tests.*

2) Can this be organised by individual Code of Conduct complaints, with date complaint was made, whether the councillor complained about is/was a KCC Cabinet Member (Yes/No), and type of complainant (e.g. member of the public, staff member, fellow councillor), as well as the complaint outcome.

Member complaints were received on the following dates:

- 1. 17/02/2025*
- 2. 01/03/2025*
- 3. 02/03/2025*
- 4. 22/04/2025*
- 5. 01/07/2025*
- 6. 07/07/2025*
- 7. 18/07/2025*
- 8. 21/07/2025*
- 9. 23/07/2025*
- 10. 29/07/2025*
- 11. 31/07/2025*
- 12. 07/08/2025*
- 13. 21/08/2025*
- 14. 21/08/2025*
- 15. 05/09/2025*
- 16. 11/09/2025*
- 17. 13/09/2025*
- 18. 15/09/2025*

19. 15/09/2025
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30. 10/10/2025
31. 13/10/2025
32. 14/10/2025
33. 16/10/2025
34. 17/10/2025
35. 19/10/2025
36. 19/10/2025
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38. 20/10/2025
39. 20/10/2025
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41. 21/10/2025
42. 22/10/2025
43. 27/10/2025
44. 28/10/2025
45. 28/10/2025
46. 30/10/2025
47. 31/10/2025
48. 03/11/2025
49. 06/11/2025
50. 10/11/2025
51. 05/12/2025
52. 05/12/2025
53. 05/12/2025
54. 09/12/2025
55. 11/12/2025
56. 12/12/2025
57. 12/12/2025
58. 13/12/2025
59. 18/12/2025
60. 22/12/2025

We review every Code of Conduct complaint in its full context. Complaints are not categorised or recorded differently based on whether the councillor is or was a Cabinet Member, nor by the type of complainant. All complaints follow the same assessment and recording process.

If you are unhappy with this response, and believe KCC has not complied with legislation, you have 40 working days from the date of this response to ask for a review. You can do this by following our complaints process; details can be found at this link

<https://www.kent.gov.uk/about-the-council/complaints-and-compliments#tab-10> on our website. Please quote the reference number 62384503 in any future communications.

If you remain dissatisfied following an internal review, you can appeal to the Information Commissioner, who oversees compliance with both the Freedom of Information Act 2000 and Environmental Information Regulations 2004. Details of what you need to do, should you wish to pursue this course of action, are available from the Information Commissioner's website <https://ico.org.uk/make-a-complaint/>, or you can phone the ICO Helpline on 0303 123 1113.

I will now close your request as of this date.

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